

CANUTE COTTAGES PRIVACY POLICY

1. Who is responsible for managing my information?

This website is owned and maintained by us and our website developer Queensborough.

We are responsible for the collection and proper management of any personal information you submit.

We will keep your personal details secure and use the information you provide consistently with applicable privacy and data protection laws and the terms of this

Privacy Policy.

2. What information do we collect?

The only information we collect is related to bookings made with Canute Cottages. This information is stored in a Book-a-Let, our reservations system, which complies with all GDPR regulations.

3. How do we use your information?

Because we have no cookies on our site we therefore have no data on any visitors. The information we hold for guests at Canute Cottages simply enables us to service the bookings and make sure we have everything in place for you.

4. Who will we share your information with?

We simply don't share any of our information with any third parties.

5. When can we contact you in the future?

On occasions we would like to send you information about special offers, availability or relevant information and updates on the cottages. We may do this by post, telephone, email or SMS, unless you have told us that you do not wish to be contacted in this way.

If you would like to change any of your preferences relating to the way in which we may use your information for direct marketing, then please send an email to office@acobnoreestate.co.uk or call us on 01243 572 123.

6. How long will we hold your information for?

We have a system of retention periods in place to ensure that your information is only stored whilst it is required for the relevant purposes or to meet legal requirements.

7. Cookies

We do not use cookies because we are a family run business with no need to trace where people have been on our website.

8. How can you access and update your information?

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please email or write to us at the address below. Please note that we may charge a small administrative fee for the provision of this information.

We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate.

9. Does the policy apply to linked websites?

Our website may on occasions contain links to other websites. This privacy policy only applies to this website so when you link to other websites you should read their own privacy policies.

10. How do we update this privacy policy?

We keep our privacy policy under regular review and we will place any updates on our webpage. This privacy policy was last updated on 25 April 2019.

11. Who can you contact if you have queries about this privacy policy?

Please contact us if you have any questions about our privacy policy or information we hold about you.

By email: office@cobnorestate.co.uk

Or write to us at Cobnor House. Chidham, West Sussex, PO18 8TE